

Kenwal Apartments — Privacy Policy (2026)

Last Updated: January 2026

Kenwal Apartments (“Kenwal Apartments,” “we,” “our,” or “us”) is committed to protecting your privacy and being transparent about how we collect, use, share, and safeguard personal information when you visit **kenwalapartments.com** (the “Website”) or interact with our digital services.

By accessing or using the Website, you consent to the practices described in this Privacy Policy.

1. Information We Collect

We collect personal information in two main ways:

A. Information You Provide Directly

When you contact us through the Website—such as through rental inquiries, availability or tour requests, application interest forms, or general contact forms—you may voluntarily provide:

- Your name
- Email address
- Phone number
- Mailing or billing address (optional)
- Details related to your inquiry
- Any other information you choose to include

This information is used solely to respond to your inquiry and provide requested information or services.

We do **not** use this information for behavioral advertising, retargeting, or sale to third parties.

B. Information Collected Automatically

When you visit or use the Website, we may automatically collect technical and usage information, including:

- IP address (which may be anonymized or truncated where feasible)
- Browser type and settings
- Device type and operating system

- Pages viewed and time spent on the Website
- Referring website or search engine
- Click behavior and navigation patterns

This information is collected using **first-party cookies** and **privacy-focused analytics tools**.

We do **not** use:

- Cross-site behavioral tracking
 - Third-party ad cookies
 - Retargeting pixels
 - Selling or sharing personal data for advertising
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2. How We Use Personal Information

We use personal information for the following purposes:

A. Communication & Services

- To respond to rental, scheduling, or tour inquiries
- To provide information about apartment availability, pricing, or features
- To follow up regarding applications or services

B. Website Operations & Improvement

- To operate, maintain, and enhance the Website
- To monitor performance and usage
- To understand general usage patterns and improve design and content

C. Legal, Security & Compliance

- To protect against fraud, misuse, or unauthorized activity
- To enforce our terms, policies, and applicable law
- To comply with legal obligations

We do **not** use personal information for automated decision-making or profiling.

3. Sharing Personal Information

Kenwal Apartments shares personal information only in limited circumstances:

A. Service Providers

We may share information with third-party service providers that help support:

- Website hosting and infrastructure
- Analytics and performance monitoring
- Email or form submission handling
- Security and compliance services

These providers are permitted to use your personal information only to perform services on our behalf and are prohibited from selling or using it for unrelated purposes.

B. Legal Requirements

We may disclose personal information to:

- Comply with applicable laws, regulations, or legal process
 - Respond to lawful requests from government authorities
 - Protect the rights, safety, property, or security of Kenwal Apartments, users, or the public
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C. Business Transfers

If Kenwal Apartments undergoes a merger, acquisition, sale, or restructuring, personal information may be transferred as part of that transaction, with appropriate confidentiality protections.

D. With Your Consent

We may share personal information in other ways if you explicitly authorize us to do so.

We do not sell personal information.

4. Cookies & Tracking Technologies

The Website uses **minimal, privacy-focused cookies** for:

- Site functionality

- Security
- Basic analytics

We do **not** use cookies for targeted advertising or cross-context behavioral tracking.

You may disable cookies through your browser settings. However, this may affect some site features.

5. Data Retention

We retain personal information only as long as necessary to:

- Fulfill the purposes for which it was collected
- Support ongoing communications or services
- Comply with legal and regulatory obligations

When information is no longer needed, we will delete or anonymize it.

6. Your Privacy Rights (California & U.S.)

If you are a California resident, you have rights under the **California Consumer Privacy Act (CCPA)** and the **California Privacy Rights Act (CPRA)**, including:

- **Right to Know** what personal information is collected and how it is used
 - **Right to Delete** personal information collected about you
 - **Right to Correct** inaccurate personal information
 - **Right to Opt Out of Sale or Sharing** (we do not sell or share personal information)
 - **Right to Limit Use of Sensitive Personal Information** (we do not collect or use sensitive personal information for marketing)
 - **Right to Non-Discrimination** for exercising privacy rights
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How to Exercise Your Rights

You may submit a request by contacting:

Kenwal Apartments

Email: info@hallequitiesgroup.com

Phone: (925) 933-4000

Address: 150 N Wiget Ln Suite 250, Walnut Creek, CA 94598

We may require identity verification before fulfilling a request. Authorized agents may act on your behalf with proper documentation.

7. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect personal information, including:

- Secure hosting environments
- Encryption where appropriate
- Access controls and monitoring
- Routine security reviews

However, no system is completely secure, and we cannot guarantee absolute protection against unauthorized access.

8. Children's Privacy

The Website is not intended for use by children under the age of 16. We do not knowingly collect personal information from minors. If we become aware that a minor has provided personal information, we will delete it promptly.

9. Third-Party Websites & Services

The Website may contain links to third-party websites or services (such as rental application platforms or payment processors). Kenwal Apartments is not responsible for the privacy practices or content of external sites. We encourage you to review their privacy policies before providing personal information.

10. Limitation of Liability

To the fullest extent permitted by law:

Kenwal Apartments is not liable for damages resulting from unauthorized access, data breaches, Website interruptions, or technical failures. Your use of the Website and reliance on its content is at your own risk.

11. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in law, technology, or business practices. Changes will be reflected by the **Last Updated** date at the top of this page. Continued use of the Website after updates constitutes acceptance of the updated Policy.

12. Contact Information

If you have questions about this Privacy Policy or our data practices, please contact:

Kenwal Apartments

Email: info@hallequitiesgroup.com

Phone: (925) 933-4000

Address: 150 N Wiget Ln Suite 250, Walnut Creek, CA 94598